

# NDIS Unsure about who to make a complaint to?

*there is no wrong door*

If you call any of our offices we will help you get to the right place

I'm not happy with my disability service provider

Disability Services Commissioner  
(Victoria)

**1800 677 342**

[complaints@odsc.vic.gov.au](mailto:complaints@odsc.vic.gov.au)  
[www.odsc.vic.gov.au](http://www.odsc.vic.gov.au)

I'm not happy with the NDIA's actions

Commonwealth Ombudsman

**1300 362 072**

[www.ombudsman.gov.au](http://www.ombudsman.gov.au)

I'm not happy with my community mental health provider

Mental Health Complaints Commissioner  
(Victoria)

**1800 246 054**

03 9032 3328  
[help@mhcc.vic.gov.au](mailto:help@mhcc.vic.gov.au)  
[www.mhcc.vic.gov.au](http://www.mhcc.vic.gov.au)

